

INSIGHTS :
The Essential Skills of Leadership

“ Words will for sure be setting the stage but they need to be practice ”

A brilliant point of view from Carl Schelfhaut, Chief of Staff from DHL eCommerce Asia Pacific, Russia & Emerging Markets, who began his career in the logistic industry in 1989. Carl is an expert in transportation, logistics and politics. He has vast experience and inside knowledge of the air cargo and logistics business from "both sides of the fence".

Hi Readers! Today, I will share with you the 'secret recipe' on how to be a high-quality leader based on my experience. So, take a look at my story:

As an effective and persuasive leader, you must have a sound vision and thorough understanding about your goal and objectives that lie ahead. Starting from the bottom up, strong leaders are those who are aware of what is happen, and compromise the diversity regardless of the culture, language and religion.

It is a sincere conviction that as a leader, starting from the bottom up for a period of time will assist the future leader in building the ability to assess and distinguish all outcomes of their action. This will result in a more clear and structured delivery, and act more effectively in the event of any potential headwind. Moreover, it helps in further developing the ability to anticipate such events and is in direct proportion to the amount of focus that needs to be applied to the most important goals and objectives.

Besides that, you must have the skill to convince others to follow. As a good leader, your idea must be recognised (important factor!), your strong belief must be developed and must be explained clearly in order to create a guiding principle that will be easily understood.

Moreover, an important element of good leadership also includes involving others on the path towards achieving common goals and objectives. We are only human, which means that individuals do not necessarily become successful on their own. This is where a good leader steps in and involves all stakeholders whom they identify as being instrumental towards achieving the goals and objectives that are set out. As such, empowerment is crucial and the leader needs to set the stage to empower key stakeholders, so that they feel the same level of capability, commitment and ownership.

A leader's actions must be congruent and consistent to what was said, because walking the talk is evidence of true leadership. If this is not carried out, such leadership will not last long and will dramatically set you back. In the humanitarian environment, this is unaffordable.

Being a credible leader is essential and crucial! This involves developing a good set of social interaction, which facilitates managing change and resolving possible conflicts diplomatically. As a leader, the ability to resolve conflicts between internal parties, cross-border teams, and other third parties be it political or from the private sector is vital for success, and paves the way to a solid understanding of how emotions and actions can influence the work.

To wrap up, a leader should be able to establish a clear vision and mission so the goals and objectives can be aligned more easily and can be achieved together. With these clearly defined, and by empowering your people to demonstrate their initiatives, innovation and even imagination, the road towards accomplishment is half-way completed!

INSIGHTS is a special column for guest contributor and does not necessarily reflect or represent AHA Centre's point of view

ASEAN – AHA CENTRE Participation in the Third UN World Conference on Disaster Risk Reduction (DRR) in Sendai, Japan

In conjunction with the Third UN World Conference on DRR held in Japan from 14-18 March 2015, an Informal ASEAN Ministerial Meeting on Disaster Management was held in Sendai International Centre. It was participated by the ASEAN Ministers in charge for Disaster Management and Secretary-General of ASEAN as well as Executive Director of AHA Centre. During the meeting, ASEAN reiterated its commitment on strengthening and enhancing the region's capacity on building a resilient community by issuing a Joint Statement on Disaster Risk Reduction.

Furthermore, ASEAN - AHA Centre also participated in the international exhibition held in Sendai Mediatheque and had the pleasure of meeting different stakeholders; fellow regional organisations, private sectors, international NGOs, people from different background, native Japanese and many more. The objective of the event is to enhance ASEAN – AHA Centre brand awareness amongst fellow regional organisations, NGOs, private sectors as well as within local Japanese from surrounding area in Sendai who was badly hit by the Great Eastern Japan Earthquake in March 2011.

**ACE Programme :
The Japan International
Cooperation Agency
(JICA) Hazard Training**



AHA Centre officers and ACE Programme participants on JICA Hazard Training

Clockwise: Khiam Jin Lee (Head of Corporate Affairs and Programme Division of AHA Centre) shared his experience to representatives of JICA

Khiam Jin, Lee (Head of Corporate Affairs and Programme Division of AHA Centre) and JICA representatives with AHA Centre officers and ACE Programme participants

Disasters can strike at any time and impact the industry, AHA Centre supported by the Japan International Cooperation Agency (JICA) organised a hazard-specific training for ACE Programme participants to give in-depth information about any kind of hazard as well as introduction of Area Business Continuity Management (BCM). This two-day training provided knowledge about natural hazards and disaster management for earthquake, tsunami, flood, tropical cyclone (storm surge), and other natural disasters to the participants.

"Training the participants is an important part of ACE Programme. Participants are expected to enhance their understanding on disaster management. Their involvement and what they gain in this training will be utilized in their own country," said Andy Musaffa as Disaster Monitoring and Analysis Officer at AHA Centre.

The hazard-specific training and Area BCM will be consolidated into a guideline under the AHA Centre. This will help participants from ASEAN member countries cope with the impact of emergency situations in its industrial areas.

"In the training, participants learned to recognize the role of private and public-private sectors towards accumulative economic resilience and improving risk governance in the region. The Area BCM initiative aims to sustain business operations when large scale disasters happen," added Andy.

The participants of ACE Programme were very enthusiastic and all contributed in this training. They asked many questions during the training and were able to identify different types of hazards, understanding the importance of Area BCM.

"AHA Centre organised a really exciting and interesting programme. The workshop they provided, 'JICA Hazard', gave me a lot of meaningful knowledge and helped develop my leadership skill. This is such a valuable subject for me," said one of the participants from Cambodia. "Hopefully the officers will implement this training in real life and become future leaders for disaster management in ASEAN. Not only for the participants, but also for AHA Centre staff, this knowledge will help us have better planning in managing the disaster," ended Andy.

**ACE Programme
Leader's Talk :**



Left: ACE Programme first Leader's Talk session

Right: Col (R) Pengiran Dato Paduka Hj Rosli bin Pengiran Hj Chuchu shared his knowledge and wisdom on leadership at the Leader's Talk session

**A Guidance on
Leadership from the
Chairman of ASEAN
Committee on Disaster
Management (ACDM) -
Col (R) Pengiran
Dato Paduka Hj Rosli
bin Pengiran Hj Chuchu**



Col (R) Pengiran Dato Paduka Hj Rosli bin Pengiran Hj Chuchu (Chairman of ACDM) giving his remarks on the opening ceremony of ACE Programme second batch

As the chairman of ACDM and the Director of National Disaster Management Centre - Ministry of Home Affairs in Brunei Darussalam, Pengiran Dato Rusli has prominent experience on leadership. Following the official opening ceremony of the ACE Programme second batch in 16th February 2015, 16 participants were grateful to receive their very first *Leader's Talk* session, from the Chairman of ACDM himself.

The session which is a part of the comprehensive programme of the curriculum given by the ACE Programme, was designed to gain hands-on knowledge on leadership directly from the leaders. Throughout the programme in the next few months, the participants will be receiving various sessions on Leader's Talk from different fields.

On this occasion, the Chairman of ACDM shares his knowledge and expertise on leadership to the participants, highlighting the importance of good leadership where one can be respected and gain trust from others at the same time. Furthermore, he also drew several key points of leadership from his vast experience in the army.

Discipline was the keyword of a proper leadership and has been reiterated throughout the session. One of the participants from Malaysia, Fauzie Ismail was delighted to receive this feedback from his query on whether the command and control mechanism from the army can be implemented in day-to-day life and what was the essence or keyword that could represent good leadership.



Group photo of the informal ASEAN Ministerial Meeting on Disaster Management in Sendai, Japan



Enthusiastic visitors at ASEAN – AHA Centre's exhibition booth



About ASEAN
The Association of Southeast Asian Nations (ASEAN) was established on 8 August 1967. The Member States of the Association are Brunei Darussalam, Cambodia, Indonesia, Lao PDR, Malaysia, Myanmar, Philippines, Singapore, Thailand and Viet Nam. The ASEAN Secretariat is based in Jakarta, Indonesia. As set out in the ASEAN Declaration, the aims and purposes of ASEAN among others are to accelerate the economic growth, social progress, cultural development, to promote regional peace and stability as well as to improve active collaboration and cooperation.

About the AHA Centre
The AHA Centre is an inter-governmental organisation established on 17 November 2011, through the signing of the Agreement on the Establishment of the ASEAN Coordinating Centre for Humanitarian Assistance on disaster management (AHA Centre) by ASEAN Foreign Ministers, witnessed by the ASEAN Heads of States, from 10 ASEAN Member States: Brunei Darussalam, Cambodia, Indonesia, Lao PDR, Malaysia, Myanmar, Philippines, Singapore, Thailand, and Viet Nam. The Centre was set-up to facilitate the cooperation and coordination among ASEAN Member States and with the United Nations and international organisations for disaster management and emergency response in the ASEAN region.

About AADMER
The ASEAN Agreement on Disaster Management and Emergency Response (AADMER) is a legally-binding regional multi-hazard and policy framework for cooperation, coordination, technical assistance and resource mobilisation in all aspects of disaster management in the 10 ASEAN Member States. The objective of AADMER is to provide an effective mechanism to achieve substantial reduction of disaster losses in lives and in social, economic and environmental assets, and to jointly respond to emergencies through concerted national efforts.

**One ASEAN
One Response**

Talk To Us:

www.ahacentre.org

ahacentre

ahacentre



AHA CENTRE
ASEAN Coordinating Centre
for Humanitarian Assistance
on disaster management

Badan Pengkajian dan Penerapan Teknologi (BPPT) 1st Building, 17th Floor
JI. MH. Thamrin No.8 Jakarta 10340
INDONESIA

Tel : +62 21 240500 6
+62 21 314 154 6



P.1
THE SECOND BATCH OF
AHA CENTRE EXECUTIVE
(ACE) PROGRAMME

P.3
ACE CORNER :
CAMBODIA
INDONESIA

P.5
ACE PROGRAMME :
Leader's Talk
JICA Hazard Training

THE COLUMN
AHA CENTRE NEWS BULLETIN

One ASEAN One Response



**VOLUME 2
2015**

THE SECOND BATCH OF

Greetings from the AHA Centre!

We present to you the second edition of our News Bulletin "The Column" – exclusively released monthly both in print and digital. It has been an interesting month for us as we continue to provide valuable information about AHA Centre and our actions.

In this edition, we highlight the launch of the Second Batch of AHA Centre Executive (ACE) Programme and several of its activities, and continue to capture our Monthly Disaster Outlook.

We will take a closer look at one of our 'A team' at AHA Centre on "The Other Side" to hear about his heart-warming story. The key learnings about leadership skills will also be explored through our exclusive interview with Chief of Staff from DHL eCommerce Asia Pacific, Russia & Emerging Markets, who shares his in-depth experience and knowledge about logistics from both sides of the fence, featured in the "Insight".

Through the ACE Programme, AHA Centre has also designed two workshops to foster the leadership skills and knowledge of the participants called 'JICA Hazard Training' and 'Leaders Talk'. The essence of the workshop is captured in this newsletter.

We also covered AHA Centre's participation in the third UN World Conference on Disaster Risk Reduction (DRR) in Sendai, Japan. AHA Centre had the opportunity to engage with various stakeholders from all over the world.

Last but not least, each month we invite all who wish to contribute or share their stories / articles / blogs or comments to improve the bulletin, just drop a line at comm@ahacentre.org and we'll do the rest.

AHA CENTRE EXECUTIVE (ACE) PROGRAMME

The AHA Centre Executive (ACE) Programme initiated in January 2014 kicking-off the first batch, has now entered its second batch. It is an innovative and dynamic six-month programme which intends to develop future leaders of Disaster Management in ASEAN through on-the-job training and various training programmes for officers from the National Disaster Management Offices (NDMOs) of ASEAN Member States. The ACE Programme is developed to increase the capacity of the officers in various aspects of disaster management and leadership, as well as to encourage active contribution to accomplish the vision of "ONE ASEAN ONE RESPONSE".



ACE Programme Second Batch Participants



Clockwise: Said Faisal, H.E. Koichi Aiboshi, H.E. Le Luong Minh and Col (R) Pengiran Dato Paduka Hj Rosli bin Pengiran Hj Chuchu did a ribbon cutting as a symbol ACE Programme second batch opening

In the Second Batch, 16 disaster management officers from Cambodia, Indonesia, Lao PDR, Malaysia, Myanmar, Philippines, Thailand, and Viet Nam participated in this long-awaited training. As we know, some disasters, mostly the large-scale disasters in ASEAN Region that could go beyond the capacity of the affected areas, needs helping hands from various countries. So, there is a vital need of capacity development and connectivity in AHA Centre as well as in the ASEAN Member States to ensure joint response to disaster in the region. One of the best approaches to deal with this issue is through the establishment of a strong network of qualified disaster management professionals, which can be achieved through the ACE Programme.

The official ceremony held on 16 February 2015 was graced by the presence of H.E. Le Luong Minh (Secretary-General of ASEAN), H.E. Koichi Aiboshi (Ambassador of Japan to ASEAN), and Col (R) Pengiran Dato Paduka Hj Rosli bin Pengiran Hj Chuchu (Director of National Disaster Management Centre of Brunei Darussalam as Chair of the ASEAN Committee on Disaster Management (ACDM), ASEAN Dialogue Partners and partner agencies who support the ACE Programme also attended the launch.

The Programme, which was also developed with the support from the Government of Japan through Japan-ASEAN Integration Fund (JAIF), requires the officers to commit

six-months of training programmes. "Beside the trainings, I also get a chance to know people from various cultures and backgrounds. It's very exciting!" said one of the ACE Participants. In addition to hands-on experience at AHA Centre, the officers will be involved in courses, workshops, comparative studies to disaster-affected areas and training in Japan, New Zealand, Malaysia, and Indonesia as well as the possibility for field deployment to on-going disaster in the ASEAN region.

On top of that, the programme aims to build technical knowledge, enabling officers to master the procedures of coordination and timely response as well as managing logistics planning for emergency response. ACE Programme also aims to form lasting bonds among the officers which in turn will form stronger ties between the member states and stakeholders.

The AHA Centre is very pleased to present the Second Batch of ACE Programme, and welcomes the 16 NDMO officers on board. This is another attribute that signifies the cooperation between inter-governments and as we know, when it comes to disasters, the source of human power comes first. And, we, at the AHA Centre are proud to be able to assist in preparing the future disaster management leaders who will not only help their nation but also ASEAN and the world.



Remarks from Col (R) Pengiran Dato Paduka Hj Rosli bin Pengiran Hj Chuchu (Director of National Disaster Management Centre of Brunei Darussalam as Chair of the ASEAN Committee on Disaster Management (ACDM))

Clockwise: H.E. Koichi Aiboshi (Ambassador of Japan to ASEAN) received a token of appreciation from Said Faisal (Executive Director of AHA Centre)

Clockwise: H.E. Le Luong Minh (Secretary-General of ASEAN) received a token of appreciation from Said Faisal (Executive Director of AHA Centre)

MONTHLY DISASTER OUTLOOK

REGIONAL SUMMARY

Affected Houses 29 THOUSAND

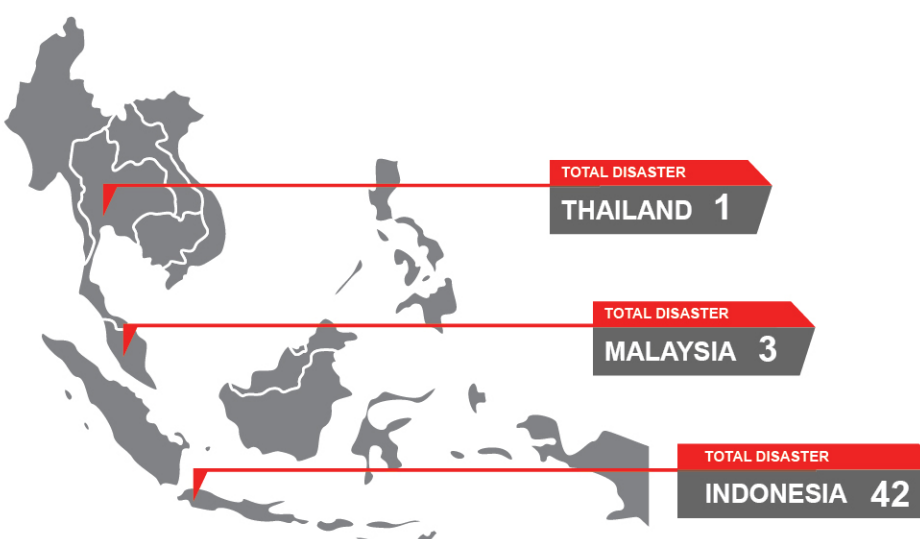
Affected Agriculture 64 THOUSAND Ha

Affected Population 230,000

Displaced People 38,000

Injured 10

Death 11



GENERAL OVERVIEW

Natural disaster reports were regularly recorded in the ASEAN Disaster Information Network (ADInet) www.adinet.ahacentre.org

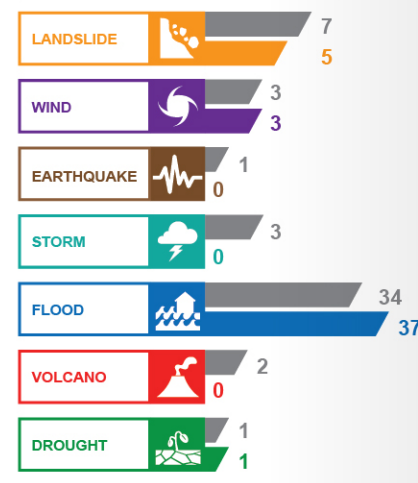
Only significant disasters that satisfy the following criteria will be recorded in ADInet:
1. More than 100 people affected, and
2. Involving more than 1 subdistrict.

In total, 28 disasters were recorded during January and 18 disasters in February 2015. Most of the disasters are flood followed by the landslide induced by high intensity of rainfall. In

two months, 230 thousand people affected and 38 thousand people displaced. The month of February is still considered as the most "peaceful" month compared to the rest of the month throughout the year. In 2014, only 9 disasters were recorded in the month of February while number of disasters are doubled to 18 disasters this year. The number of disasters in ASEAN region was heavily influenced by seasonal climate and meteorological variations. During the month of February, many areas in the northern equator are starting to become dry and cooler as well as cooler sea surface temperature

JANUARY - FEBRUARY Disaster Comparison Number

2014 - grey bar | 2015 - color bar



in the Eastern Philippines. Consequently, no or low possibility of tropical cyclone being developed in the area while drought continues in Northern and some part in Central Thailand. On the contrary, areas along the equator and southern of equator are considerably wetter because of the high rainfall intensity. Hence, despite the calm and dry weather on the north, the southern areas are dealing with flood. This year's records shows 42 out of 46 significant disasters occurred in Indonesia, where flood is the majority



JAKARTA FLOOD

Battle continues : fighting annual flood in Jakarta

Flooding in Jakarta has become a yearly occurrence. One of the major causes was the high rainfall intensity that fell not only in Jakarta but also surrounding areas, intensified with insufficient basin and drainage system to handle the immense volume of water. In fact, many physical flood mitigation activities have been conducted prior to the incident, including river channel and flood retention basin normalisation as well as river canal dredging. Yet, flooding still occurred and the battle still continues. In this year, BNPB work along with local disaster management agency establishing 28 field bases throughout Jakarta for relief items distribution and coordination.



DISCLAIMER: The use of boundaries, geographic names and related data shown are not warranted to be error free or implying official endorsement from ASEAN Member State.

SOURCE: Basemap is from global administrative area. Information is generated from many sources including NDMO, International Organization and news agencies.



THE OTHER SIDE

Up Close and Personal: JANGGAM ADHITYAWARMA

As an expert in disaster management, having almost 15 years experience, Janggam as the Senior Disaster Monitoring and Analysis Officer at AHA Centre, speaks of his passion and shares his thoughts of disaster management and his work environment. The column chats with him about his story and excitement meeting and collaborating with different people from ASEAN.



Senior Disaster Monitoring and Analysis Janggam Adhityawarma

Hello Janggam! If you could describe to us about disaster management in one sentence, what would it be?

I would say... Collective, collaborative and managing chaos.

That is interesting! Could you explain to us more about that?

So... In my opinion, if everything is in order, there will not be a disaster. You cannot manage a disaster simply by yourself or a single organisation. It involves a lot of collaboration as well as cooperation with stakeholders to provide support... and it has to be done in a timely manners.

Right now, what is your role at AHA Centre? And... Do you love it?

I really love my job! Oh yes, I do. Well, as the Senior Disaster Monitoring and Analysis Officer at AHA Centre, I am responsible for providing the data and information about potential disasters and its analysis. The most interesting part is that I can obtain information about the potential hazard and it is always a thrill to forecast about that news.

Could you share us a story about your first deployment in responding a disaster?

Sure... My first deployment was with Typhoon Haiyan. That first experience I had a combination of feelings, between excitement and anxiety. I was the EOC manager at that time and before the disaster hit, I was the one conducting the monitoring from the beginning. I monitored that the typhoon will make landfall in the next two days and then we had a discussion on who will be deployed and who will stay at the office to provide.

What is your most memorable moment working at AHA Centre?

Working at AHA Centre, every minute is always memorable for me. It is always fulfilling when I am able to monitor and send out the news in timely manner. Describing the situation to the ASEAN Member States and how they could create a responsive plan based on my information. I guess... Being noticed for what I am working on gives me gratitude my and is always an unforgettable moment for me.

Last question, do you have any word of advice on how to become a trusted disaster management officer?

Well, for me, to become a trusted disaster management officer, you have to work with heart and have the passion to do your job or your field of expertise. It needs a lot of dedication and courage to save people's lives and to always do the best in your job.

THE OTHER SIDE is a special column where we interview professional players in disaster management. Crafted with light discussion and casual manners, THE OTHER SIDE captures the human side-up, close and personal.

ACE CORNER

The Column had a chance to interview some of the ACE Programme Participants separately and they managed to tell us their experience during their training so far. Have a closer look to them!

Could you tell us about your experience here on ACE Programme so far? What have you learned from the training?

Saohorn: Well, we have learned so many things especially about hazard and leaderships.

Chandara: We get to know people from different ASEAN member states and able to share our idea and experience to each other.

Saohorn, sounds very interesting! How many years have you had the experience on handling disaster management?

Saohorn: Indeed it's very interesting! I have experienced in this field around five years now. I started to work on disaster management since 2010 and used to work for the Cambodian Red Cross as a training coordinator.

Chandara, why do you want to become the leader on disaster management?

Chandara: Good question! I want to share my knowledge and ability to people in my

CAMBODIA



Clockwise: Mao Saohorn & Ly Chandara (ACE Programme Participants from Cambodia)

country. But most importantly, I want to be able to handle the disaster and save people lives. Sounds very humanitarian of me hahaha but yeah I just like it though.

Do you have any suggestions or inputs to improve ACE Programme?

Saohorn: Nope, I think everything is perfect here.

Chandara, why do you want to become the leader on disaster management?

Chandara: I agree with Saohorn, there's nothing I'd like to improve because it's perfect already.

INDONESIA



Clockwise: Theophilus Yanuarto & Merina Sofiaty (ACE Programme Participants from Indonesia)

Could you share us about your experience on ACE Programme?

Merina: Yes, of course. We had chance to meet a lot of people from different culture and background. Besides, we learned how to run NDMO and get deeper knowledge on disaster management and hazard-specific.

Phillus: Well, I think it's quite same with Merina. The programme is very exciting and we've learned so many new things, such as the AHA Centre and its applications.

So tell me Merina, what are your challenges during your training?

Merina: I think my challenge here is to communicate with other participants because English is not my mother tongue.

And then, Phillus, what is the most unforgettable moment that you have on ACE Programme during your training?

Phillus: So far I think the outbound to Sukabumi. During the outbound we learned about teamwork by solving problem on a game.

How do you see yourself now on leading disaster management guys?

Merina: Now I feel more confident, well prepared, more educated and ready to deploy anytime.

Phillus: I'm very proud to be part of this programme. I can share my knowledge to the people in my country and other ASEAN Member States.