

6 Steps to Respond to Emergency Disaster

Speaking with Kristen Knutson, Head of UN OCHA's (United Nations Office for the Commission of Humanitarian Assistance) Regional Partnerships Unit for Asia and the Pacific, The Column learned about the initial steps when responding to a humanitarian emergency situation, with a particular focus on disaster situations. This section is solely based on the personal perspective of humanitarian agency personnel:

1. Gather information.

If humanitarian agency personnel hear of the emergency situation online, the first thing to do is gather information about what happened through the media.

2. Call regional office.

Check with the regional office to find out whether or not the humanitarian agency personnel should make him/herself available to support the response effort. If it is a big disaster, a comprehensive consultation with the global headquarter of the agency will be conducted. If there is a smaller sized disaster that would be handled at the regional level, the head office would make the decisions with the management team.

In ROAP (Regional Office for Asia and the Pacific) – OCHA, there is an agreed structure, as well as job profiles that need to be covered for disaster response. This allows the agency to know the kinds of people who can fill certain job roles. There will be experts in communication, information management, and even those who liaise specifically with government officials. At any given time, the agency must always have enough people available in the region. This is so that they are able to deploy a full team to cover various areas of work in a disaster zone.

3. Check emergency stock (deployment kits).

Once there is an update from the head office about whether or not the humanitarian agency personnel will be deployed to the disaster zone, the next thing to do is to check whether

or not the personnel has the right clothing, camping gear, and sleeping gear if necessary. Personnel must also prepare food because they have to be self-sustaining while in the disaster zone.

4. Talk to family.

Before booking tickets to fly over to the disaster zone, talking to the family is an important step after finding out that they will be deployed. Personnel should tell their family about how long they will be away, why they are going and where they will be going.

5. Meet primary point of contact.

The primary point of contact in the disaster area is usually the resident coordinator. When they are not present, there is always someone else in place. A lengthy discussion about what to do is conducted as they travel to the affected area so that they are ready to be put to work immediately.

6. Set up operation base.

Once humanitarian agency personnel reach the disaster zone, they should set up a base for operation nearby, where they can work as well as store their belongings. In addition to this, the humanitarian agency can set a flag on the operation base to help people identify them.

? INSIGHTS is a special column for guest contributor and does not necessarily reflect or represent AHA Centre's point of view.

One ASEAN One Response Roadshow

On the first week of April 2015, AHA Centre has officially kicked-off its series of roadshow on promoting the 'One ASEAN One Response' vision to all of the ASEAN Member States (AMS). This time, the Centre teamed up with the Indonesian National Board for Disaster Management (Badan Nasional Penanggulangan Bencana) to conduct its very first roadshow.

The Executive Director of AHA Centre, Said Faisal, and the Head of the Indonesian National Board for Disaster Management, Prof. Dr. Syamsul Maarif, M. Si, were present at the seminar to share their optimism. The roadshow



Executive Director of AHA Centre, Said Faisal (left) and Head of the Indonesian National Board for Disaster Management, Prof. Dr. Syamsul Maarif, M. Si (right)



AHA Centre's Head of Operations, Amel Capili, (left) welcoming the Head of the Indonesian National Board for Disaster Management, Prof. Dr. Syamsul Maarif, M. Si (right)



Participants engaging in the discussion

strives to communicate the natural disaster management mechanisms throughout the AMS. Noting that relationship between neighbouring countries are especially important in times of natural disaster, 'One ASEAN One Response' sums up the entire road show perfectly, which aims to build solidarity amongst the AMS as it responds to future disaster situations.

ASEAN Member States face different levels of natural disaster risks and have different capacities in managing natural disasters. However, AHA Centre voiced a vision shared amongst all of the AMS in regards to their response to natural disasters, which is to have a unified response. Building relationships amongst similar organisations around the region is important to shorten the learning curve.

The vision to reach 'One ASEAN One Response' began a while back. At the initial phase, the focus during 2011-2014 was on 'operationalisation', where AHA Centre concentrated on setting up the organisation until they fully function. Moving forward, from 2015, the objective is to establish a more unified and coordinated response to natural disasters. They aim to operationalise coordination mechanisms with the private sector, CSOs, military and Red Cross to ensure that ASEAN responds as one. Beyond this, it aims to coordinate with countries that are not ASEAN member states to respond to disasters occurring in the ASEAN region.

Further into the future, AHA Centre believes that the organisation shall respond to disasters occurring beyond the ASEAN region.

6th Project Steering Committee Meeting for DELSA

On the 6th of April 2015, the 6th Project Steering Committee (PSC) Meeting for the 'Establishment of a Disaster Emergency Logistics System for ASEAN' (DELSA) was held in Kuala Lumpur, Malaysia.

The PSC was co-chaired by Malaysia and Singapore as chairs of the ASEAN Committee on Disaster Management (ACDM) Working Group on Preparedness and Response. Other attendants of the PSC include the Japan Mission to ASEAN, Japan ASEAN Integration Fund (JAIF), representatives from the ASEAN Secretariat, and the ASEAN Coordinating Centre for Humanitarian Assistance on disaster management (AHA Centre).

The PSC discussed a number of important agendas such as a follow-up from the fifth DELSA PSC Meeting, the importance of intensifying communication activities at AHA Centre to increase their brand awareness, as well as discussion about noticeable improvements in the 2nd ACE Programme activities.



The Co-Chairs of DELSA PSC and the 6th Project Steering Committee Meeting for DELSA

Italy: Logistics Response Training

In an effort to develop legitimate emergency response management knowledge and capacities of senior logistics managers, AHA Centre sent two familiar faces, Amel Capili as participant, and Agustina Trunay as facilitator, to Italy for a comprehensive logistics response training.

The objective of the training was to help members of Logistics Response Teams prepare in the case that they are deployed to deliver immediate operational logistics surge capacity and take on the role of coordinator when an emergency occurs.

The training was held at San Vito, Brindisi, Italy from the 12th to the 19th of April 2015 and allowed participants to develop not only technical skills, but also engage in a variety of interactive discussions and simulations.

A particularly interesting aspect of the training programme was the simulation exercise, where participants were given a disaster situation scenario, and were then split into two teams. Both teams had to respond to the situation and coordinate with each other with limited means of communication.

Agustina Trunay, facilitator of the training programme noted that, "learning about coordination in the case of disaster situations was incredibly useful. It was even more useful due to the fact that many other humanitarian organisations were involved in the training programme." When asked if she has any input for future Logistics Response Training, she suggested that, "the government should be more involved. They need to have a more significant role in the programme."

Malaysia: Workshop on Disaster Management

A workshop on disaster management was recently held in Malaysia from the 19th to the 20th of April 2015. The familiarisation workshop was proposed by the United Nations Resident Coordinator for Malaysia, and was supported by regional and international partners including the UN Office of the Coordination of Humanitarian Affairs, UN Development Programme, International Federation of Red Cross and Red Crescent Societies, and the Association of Southeast Asian Nations.

The main objective of this familiarisation workshop was to support Malaysia in taking stock of current disaster management capacities at both the federal as well as state levels, and to highlight activities that are needed to strengthen these capacities.

In order to achieve their objective, the workshop comprised of four comprehensive modules:

1. To provide an overview of the current disaster management structure in Malaysia.
2. To have international partners share their experience and lessons learned from supporting the development of NDMO capacity in the ASEAN region.
3. To generate an overview of regional and international tools and services related to disaster preparedness and response.
4. Developing key next steps to be undertaken by the Malaysian Government, the UN system and partners over the course of 2015-2020 in the hopes of strengthening the national disaster management capacity.



Workshop on Disaster Management in Malaysia.

About ASEAN

The Association of Southeast Asian Nations (ASEAN) was established on 8 August 1967. The Member States of the Association are Brunei Darussalam, Cambodia, Indonesia, Lao PDR, Malaysia, Myanmar, Philippines, Singapore, Thailand and Viet Nam. The ASEAN Secretariat is based in Jakarta, Indonesia. As set out in the ASEAN Declaration, the aims and purposes of ASEAN among others are to accelerate the economic growth, social progress, cultural development, to promote regional peace and stability as well as to improve active collaboration and cooperation.

About the AHA Centre

The AHA Centre is an inter-governmental organisation established on 17 November 2011, through the signing of the Agreement on the Establishment of the ASEAN Coordinating Centre for Humanitarian Assistance on disaster management (AHA Centre) by ASEAN Foreign Ministers, witnessed by the ASEAN Heads of States, from 10 ASEAN Member States: Brunei Darussalam, Cambodia, Indonesia, Lao PDR, Malaysia, Myanmar, Philippines, Singapore, Thailand, and Viet Nam. The Centre was set-up to facilitate the cooperation and coordination among ASEAN Member States and with the United Nations and international organisations for disaster management and emergency response in the ASEAN region.

About AADMER

The ASEAN Agreement on Disaster Management and Emergency Response (AADMER) is a legally-binding regional multi-hazard and policy framework for cooperation, coordination, technical assistance and resources mobilisation in all aspects of disaster management in the 10 ASEAN Member States. The objective of AADMER is to provide an effective mechanism to achieve substantial reduction of disaster losses in lives and in social, economic and environmental assets, and to jointly respond to emergencies through concerted national efforts.



Participants of Logistics Response Training engaging in discussion during one of the simulations



AHA CENTRE
ASEAN Coordinating Centre for Humanitarian Assistance on disaster management

P.1

26th ACDM Meeting and 2nd Governing Board Meeting of the AHA Centre

P.2

MONTHLY DISASTER OUTLOOK ACE CORNER

P.5

INSIGHTS THE OTHER SIDE

THE COLUMN

AHA CENTRE NEWS BULLETIN

One ASEAN One Response

One ASEAN One Response

Talk To Us:

www.ahacentre.org

@ahacentre

aha centre



AHA CENTRE
ASEAN Coordinating Centre for Humanitarian Assistance on disaster management

SUPPORTED BY:



Badan Pengkajian dan Penerapan Teknologi (BPPT) 1st Building, 17th Floor
JI. MH. Thamrin No.8 Jakarta 10340
INDONESIA

Tel : +62 21 240500 6
+62 21 314 154 6



VOLUME 4
2015

THE OTHER SIDE

The Column had the honour of interviewing newly appointed Chair of ACDM and the AHA Centre Governing Board, His Excellency Ross Sovann from Cambodia. He shared his experience in the disaster management field, his agenda as Chair of ACDM, and his hopes for AHA Centre.

How did you first get involved in disaster management?

A while ago I began volunteering for the Cambodian Red Cross and helped them organise other Red Cross volunteers through training and capacity building. It was then that I began to realize how important disaster management is for all nations, and at all levels. I believe it is a very important work. The humanitarian spirit that came out of it makes me want to stay in the disaster management field.

As newly appointed Chair of ACDM, what are the main priorities and agenda under your guidance?

I would first like to say how privileged we are of Cambodia's chairmanship in ACDM for the year 2015. In regards to the agenda, Cambodia is very keen to support ASEAN Member States to achieve some concrete missions, such as the journey towards the 'One ASEAN, One Response' vision. Cambodia recognises the importance of responding to disaster situations as one.

We also want to support the ASEAN agenda in terms of building strong partnership among various stakeholders and partners. In disaster management, there are so many stakeholders with different needs, and we need the support and participation from all sides, be it the civil society, the private sector, or even the military. Partnership among different stakeholders is highly desirable, so Cambodia will try their best to push ASEAN to achieve a more augmented level of partnership.

Last but not least, another important agenda is to help AHA Centre reach its full potential, to be fully functional. AHA Centre is an important symbol for ASEAN unity. If we strengthen AHA Centre, and help them to be fully functional and operational, they will signify the success of the ASEAN vision; not just 'One ASEAN, One Response', but also 'One Vision, One Identity, One Community'.

In terms of trying to achieve the 'One ASEAN, One Response' vision, what kind of challenges do you think lies ahead?

Reaching this vision will undoubtedly take time and effort. First, we have to consider how ASEAN leaders will declare the need for a 'One ASEAN, One Response'. Then, if leaders declare the need and importance of such vision, it becomes a task for ACDMs to really lead ASEAN in a joint effort to respond as one. This will involve a lot of different stakeholders across different sectors to work together. It will not be easy to coordinate, but I believe, with the ASEAN spirit, we can do it.

Can you share us your expectations towards AHA Centre in the future?

I want AHA Centre to be more well-known and recognized. We have to carry the spirit of unity, and continue the dialogues with the partners. I believe that one day, not only will AHA Centre be a regional hub for disaster response, but also a regional hub for knowledge and learning. AHA Centre can share their knowledge and expertise about disaster management not just within the ASEAN region, but also beyond.



His Excellency Ross Sovann, Chair of ACDM and the AHA Centre Governing Board

? THE OTHER SIDE is a special column where we interview professional players in disaster management. Crafted with light discussion and casual manners, THE OTHER SIDE captures the human side-up, close and personal.

Greetings from AHA Centre!

We welcome you to the fourth volume of the AHA Centre News Bulletin - "The Column", exclusively released every month in print and digital forms.

April has been an active month for the AHA Centre as we engaged in various activities. On this edition, we highlight the 26th ACDM Meeting and 2nd Governing Board Meeting of the AHA Centre.

In our News Story, we covered the 'One ASEAN, One Response' seminar, the 6th Project Steering Committee Meeting for DELSA, the Logistic Response Training in Italy, and the Workshop on Disaster Management in Malaysia.

We had the opportunity to talk to Kristen Knutson of the UNOCHA about initial steps in responding to an emergency disaster situation, and it is featured on the INSIGHTS.

In our ACE Corner, we talked to four participants from Myanmar and the Philippines, and looked at April's ACE Programme activities including the Project Management Training by RedR and the Red Cross Induction Course.

Finally, on The Other Side, we had the privilege of interviewing H.E. Ross Sovann the new Chair of ACDM and AHA Centre Governing Board 2015 - 2016, who shared his expectations of AHA Centre and his priorities as Chair of ACDM.

Lastly, if you wish to share some stories / articles / blogs / comments to improve the bulletin, just drop us a message at comm@ahacentre.org, and we'll do the rest.

The Column is a monthly news bulletin from the AHA Centre - capturing latest activities from the organisation.



Participants of the 26th ACDM Meeting and 2nd Governing Board Meeting of the AHA Centre

26th ACDM Meeting and 2nd Governing Board Meeting of the AHA Centre

As Cambodia assumes their new role as the Chair of ASEAN Committee on Disaster Management (ACDM), there are newer and bigger hopes that ASEAN can come together to respond to disasters as one. This vision was underlined in the 26th Meeting of the ACDM, conducted on the 21st of April 2015 in Phnom Penh, Cambodia.

ACDM Focal Points or their representatives from Brunei Darussalam, Cambodia, Indonesia, Lao PDR, Malaysia, Myanmar, Philippines, Singapore, Thailand, Viet Nam, as well as representatives from the ASEAN Secretariat and AHA Centre attended the meeting.

As Brunei Darussalam hands over their chairmanship to Cambodia for 2015-2016, they expressed the excellent work of AHA Centre in reinforcing the region's capacities to respond together, as well as to build trust with the international community. They also acknowledged the central role AHA Centre plays in enhancing the ASEAN-Emergency Response Assessment Team (ERAT), and commended the launch of the 2nd Batch of the ACE Programme in preparing the future leaders on disaster management in the ASEAN region.

His Excellency Ross Sovann, Deputy Secretary-General of the National Committee on Disaster Management of Cambodia as the new Chair of ACDM, praised Brunei Darussalam for their inspiring leadership. Their chairmanship left a legacy, and amongst their many accomplishments was the establishment of the Joint Task Force on Humanitarian Assistance on Disaster Relief (HADR). His Excellency also expressed gratitude to the ASEAN Member States for trusting Cambodia with the leadership of ACDM, "Thank you very much for giving us the opportunity to share our view, and entrusting us to become Chair of ACDM."

Cambodia highlighted a number of priority areas and strategic direction they wish to achieve under their chairmanship:

- Development of the "ASEAN Declaration on One ASEAN, One Response: ASEAN Responding to Disasters as One in the Region and Outside of the Region" aiming to be launched during the 27th ASEAN Summit in November 2015.
- Promoting cross-sectoral and multi-stakeholder participation to establish consistency in all of ASEAN's policies and programmes related to disaster management.
- Ensure the sustainability of AHA Centre and the development of the Post-2015 AADMER Work Programme.



- Delegates from ASEAN Secretariat during the 2nd Governing Board Meeting of the AHA Centre
- 2nd Governing Board Meeting of the AHA Centre attended by the ten ASEAN Member States and the ASEAN Secretariat

The 26th ACDM meeting was held back-to-back with the 2nd Governing Board Meeting of the AHA Centre, the ACDM Session on EAS Cooperation on Disaster Management, and the 3rd Joint Task Force Meeting to promote synergy with other relevant ASEAN bodies on Humanitarian Assistance and Disaster Relief (HADR), held from the 22nd - 23rd of April 2015.

In the Second Meeting of the Governing Board of AHA Centre, H.E. Ross Sovann expressed his belief that the AHA Centre is a symbol of commitment of the ASEAN Member States. When asked about his expectations in regards to the AHA Centre in an interview, he noted that it will not merely be a hub for disaster response within the ASEAN region, but also a "learning hub" that can be extended outside of the region in the future.

Amongst the many agenda that was discussed during the Governing Board Meeting was a progress report on the operationalisation of AHA Centre where it noted the recent publication of their 2014 annual report, and the introduction of their monthly bulletin "The Column".

In reporting the implementation of the Strategic Plan of the AHA Centre for 2015, the Meeting believes that the institutionalisation and operationalisation of AHA Centre is important in order to achieve the 'One ASEAN, One Response' vision.



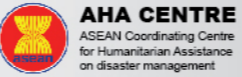
The former Chair of ACDM and AHA Centre Governing Board from Brunei Darussalam, Colonel (Ret) Pj Dato Paduka Hj Rosdi Pj Hj Chuchu, (right) and the current Chair of ACDM and AHA Centre Governing Board from Cambodia (Left), H.E. Ross Sovann



H.E. Ross Sovann interviewed by the Cambodian media

MONTHLY DISASTER OUTLOOK

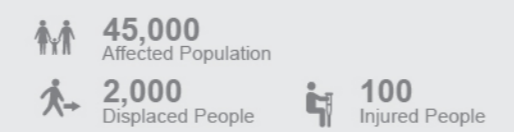
Vol. 4 April 2015



ASEAN Coordinating Centre for Humanitarian Assistance on disaster management



REGIONAL SUMMARY



GENERAL OVERVIEW

Natural disaster reports were regularly recorded in the ASEAN Disaster Information Network (ADInet) www.adinet.ahacentre.org. Only significant disasters that fulfil the following criteria will be recorded in ADInet:

- More than 100 people affected, and
 - Involving more than 1 subdistrict
- In terms of the number and the scale, there are less disasters in April 2015 compared to 2014. Flood, strong winds and landslide have occurred, but still within the capacity of the local government to handle.

There were about 5 incidents that could be considered as significant disasters. They were all flood-caused disasters, which occurred in Indonesia. Additionally, no report regarding significant disasters have been received from the rest of ASEAN Member States.

SUPPORTED BY: Australian AID

ACE CORNER

The Column had the chance to talk to four ACE Programme participants, who were keen to share what they have learned through the programme so far, and their belief about the importance of collaboration with other participants from different ASEAN Member States.

MYANMAR

What motivated you to become an ACE Programme participant?

Khan: I wish to become an ACE programme participant to deepen my knowledge on disaster management in the ASEAN region.

Mien: I wanted to be involved in this programme because it was an incredible opportunity; we get to learn how the ASEAN coordinates their disaster management efforts. Not to mention, in 2008, there was a big cyclone in Myanmar, where many people lost their lives. Because of that, I've been more inspired than ever to learn how to prepare for and manage disaster situations.

What are three qualities that every leader in disaster management should have?

Khan: Communications, ability to collaborate and cooperate with other organisations such as other NGOs, and finally, leadership skills such as the ability to get people's attention, and the compassion to care for the masses.

You spend a lot of time with other participants of the ACE Programme. How important do you think fostering a good relationship is with these fellow participants, especially given the 'One ASEAN, One Response' vision?

Khan: It is very important because I believe no one organisation - or one country - is capable of responding to a disaster situation alone. It is important to collaborate and cooperate with other countries, especially with other ASEAN Member States.

Mien: I agree. Greater collaboration would help countries respond better to disaster situations. Building upon these relationships now would help us in the future.

PHILIPPINES

You've developed many skills over the past few months in the ACE Programme. Based upon your experience, what do you think is your greatest strength as it relates to disaster management?

Marc: I think communication is my greatest strength, and I believe this particular type of skill is very important for disaster management officers because they have to be able to communicate to all levels about the objectives of any given mission.

Riezal: I don't really know about a particular strength I have, but if I were to develop a specific skill, I would like to develop my ability to influence people. I think this is a key ingredient in being a leader in disaster management because if I have no influence, I won't be able to accomplish any mission.

Do you think building close relationship and teamwork with other fellow ACE Programme participants are important?

Marc: Yes, I do think it's important. Building network with people from the other ASEAN Member States would help in future disaster management situations. It would help us tremendously in terms of requesting as well as providing assistance during emergency situations because there is an established network we can immediately access.

Riezal: I also think it is very important. In fact, our head of NDMO just told us last week about the importance of building network with these fellow ACE Programme participants, and also with AHA Centre in general. By building a strong relationship foundation, communication and coordination in disaster situations in the future will be easier.

You recently visited New Zealand to see the recovery process of the 2011 Canterbury earthquake. What do you think will be the most challenging aspect in terms of pushing a community into a recovery phase?

Riezal: Relocation of the affected families is likely to be the most difficult. For example, in the Philippines during Typhoon Haiyan, I saw a lot of people say that they do not want to move because their entire livelihood is there.

Marc: It is difficult for families to relocate, you have to be able to justify to them and persuade them why they need to move, and why it would be safer for them. But from what I have observed, the government usually gives them great support - especially financial support.



Clockwise: Myanmar participant, Mr. Khan Lynn & Mr. Mien Soe Han



Clockwise: Philippines participant, Mr. Marc Rembrandt Victore & Ms. Riezal Joy S. Chatto

Do you have any advice for future participants of ACE Programme?

Riezal: Make the most out of the programme. It is a rare and incredible opportunity. Do not waste the time and opportunity given by ASEAN and AHA Centre. Also, try to stay focused, let your country be proud of you, of what you will become as a future leader in disaster management.

Marc: Be ready, not just physically but emotionally as well. It has not been easy for us being away from our families. However, this programme has been worth it. It is a great opportunity that is not available for everybody. Make the most out of the experience, and keep learning.

ACE CORNER

ACE Programme: Project Management for Development Professional Training

Project management is essential in managing disaster relief. When faced with natural disasters, the disaster relief coordinators need to be able to keep the momentum of relief efforts going, stay organised and stay focused. This is why the second batch participants of ACE Programme took part in Project Management training from RedR.

RedR is an international non-governmental organization (NGO) that aims to relieve suffering caused by natural disasters by providing training to aid and relief organisations so that humanitarian actors have the necessary competence and skills to respond to humanitarian needs.

Paul Bolger, RedR senior trainer, and Hannah Smokcum, RedR senior L&D coordinator, led the weeklong Project Management training. The training was requested by AHA Centre based on an evaluation from the previous year's ACE programme participants that deemed project management a necessary part of training. RedR worked closely with members of AHA Centre to tailor the workshop to the needs of the programme.

Paul and Hannah introduced participants to many tools and frameworks that can help them manage projects successfully. One such tool was the Work Breakdown Structure (WBS); a tool that allows a project manager to 'decompose' a project into smaller more manageable components. Beyond the theoretical explanation, the trainers allowed participants to put the skills into practice by developing their own WBS diagrams based on assigned hypothetical disaster situation projects.

At the end of this training, ACE participants underwent a challenging exam on project management. Based on the feedback given by the RedR trainers, it appears that these ACE programme participants have a promising future ahead. As Paul said, "I think they are at a really high calibre, they are very energetic, and they are committed strongly to learning. We have been very impressed with their attitude. They give 100% everyday, and we are very confident that these concepts and tools will be used."

Going forward, Hannah's word of advice for these future leaders in disaster management was, "be conscious on how you can apply the tools and methodologies learned. They should tailor them to their context because they know their context better than anyone else."



ACE Programme participants with RedR trainers, Paul Bolger and Hannah Smokcum



ACE Programme participants from Philippines, Thailand and Lao PDR having a group discussion about Work Breakdown Structure. Participants prepare for Project Management exam prepared by RedR

Semarang and Yogyakarta: Red Cross and Red Crescent Induction Course

As part of the comprehensive training activities arranged for the ACE Programme, participants had the opportunity to travel to Semarang and Yogyakarta between the 27th of April and the 2nd of May 2015 for a comprehensive field visit.

The purpose of the field visit was to understand the Red Cross and Red Crescent movement, mechanism and initiatives as they provide assistance to people affected by disasters. Participants learned this through question and answer sessions, as well as presentations in Semarang. They also had the opportunity to increase their knowledge about disaster management strategy and learn from previous disaster experiences in the area by visiting previous disaster zones, such as the Merapi Volcano to observe and survey the area, as well as visiting the Palang Merah Indonesia (PMI) branch in Solo where they surveyed the existing Mental Rehabilitation Centre.



CPR training by the Indonesian Red Cross