THE HIGHLIGHT

Strengthening Disaster-Response Capacity of NDMOs Amid Pandemic

MONTHLY DISASTER OUTLOOK

Monthly Disaster Review and Outlook for July 2021

THE OTHER SIDE

An Internship Story of Yohanes Paulus: Knowing is Better than Not Knowing
Hi Readers,

In this issue we make no apology for returning again to the Humanitarian Emergency Logistics and Innovation Expo (HELiX), which was held in May.

We hear how the expo developed from a simple discussion forum for logistics experts into a marketplace for ideas to support the improvement of humanitarian logistics in the region. One of the ideas hatched during the planning was iPITCH, a competition aimed at promoting innovations to solve logistics challenges in disaster responses, we learn about the three winning entries and their fascinating innovations. Among those who was involved doing the legwork of helping to organise HELiX was Yohanes Paulus, a former DELSA intern at the AHA Centre. He gives us an idea of what organising HELiX was like on the ground.

Over-arching all problems in today’s world are those posed by the COVID-19 pandemic and this applies as much to the AHA Centre as any other institution. Indeed given the crucial humanitarian and health issues involved in disaster management ensuring safety amid the pandemic is even more essential, and we learn how the Viet Nam National Disaster Authority has responded to this challenge. We also carry a report on how the AHA Centre conducted its mid-term review in the face of the limitations posed by the pandemic, particularly the issues for staff arising from an excess of virtual working.

Last, but most certainly not least, this edition of The Column marks a milestone as we bid farewell to our Editor in Chief since December 2016, Ms. Adelina Kamal. We hear from her about the transformation of The Column under her dedicated tenure. Those of us who have had the honour of working with her over the years wish her a very fond farewell and all the very best in her future endeavours.

The Editor
Responding to disasters during the COVID-19 pandemic has become more complicated as National Disaster Management Organisations (NDMOs) have had to provide assistance as well as dealing with the pandemic at the same time. To maintain safety standards during any disaster response in Viet Nam this year, the Viet Nam National Disaster Authority (VNDMA) has handed over medical equipment to five Ministerial Standing Offices for Disaster Prevention.

The handover ceremony was held on 20 July 2021 at the Standing Office of the National Steering Committee for Natural Disaster Prevention and Control. The support items, funded by Direct Relief through the AHA Centre, comprised of medical equipment, including body thermal scanner systems, and medical face masks. These items will play a significant role in supporting the VNDMA and its disaster-prevention offices during any disaster response amidst the pandemic.

Viet Nam, like many countries within the region, is prone to disasters, especially in the second half of the year. Tropical storms, floods and landslides are the most frequent types of disaster and often simultaneously occur in the country, causing loss of life and property. Toward the end of 2020, Viet Nam was hit by Tropical Storms LINFA and NANGKA, which affected more than 650,000 people, with some 66,500 people forced to evacuate.

However, when such disasters occur during the COVID-19 pandemic, the response is more complicated and challenging as the country is still combating the pandemic while responding to the disaster. This means that a country needs to double the resources and this puts more pressure on the local authorities already facing the pandemic crisis. A disaster might well occur in an area where COVID-19 case rates are high, therefore, the disaster response must incorporate health protocols to ensure there are no new clusters of COVID-19 cases in temporary shelters.

The VNDMA has mitigated the above situations and any possible risks during its disaster responses. Understanding the risks faced by officials, it is crucial to be prepared and ready by providing the ministerial-level agencies with medical equipment and face masks during their responses to disasters.

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This is not the first time that the AHA Centre has mobilised items in the context of the COVID-19 pandemic. In 2020, the AHA Centre was mandated by the Governing Board to mobilise relief items from the DELSA Regional Stockpile in Subang, Malaysia, the DELSA Satellite Warehouse in Chainat, Thailand; and the DELSA Satellite Warehouse in Camp Aguinaldo, the Philippines, to support the ongoing COVID-19 responses in Cambodia, Malaysia, Philippines and Thailand. The AHA Centre has also distributed 1.5 million reusable face masks, donated by Singapore’s Temasek Foundation, to the ASEAN Member States, ASEAN Centres, entities related to ASEAN and the Indonesian Red Cross (Palang Merah Indonesia - PMI).

It is very challenging for us now to respond to disasters while also combating the COVID-19 pandemic. The way we respond to disasters in this current pandemic needs to be adjusted while maintaining agility in our disaster responses.
For the month of July 2021, a total of 113 disasters were reported. The ASEAN Member States that were affected were Cambodia, Indonesia, Lao PDR, Malaysia, Myanmar, the Philippines, Thailand and Viet Nam. Most of the disasters (92.73%) occurred in Indonesia but these only comprised 13.32% of the total number of affected people for the month. The Philippines comprised 10.81% of the disasters for July but comprised 0.63% of the total number of affected people, largely due to the effects of the Southwest Monsoon with one instance being Ramirez Typhoon. The share of disaster-affected people by other ASEAN Member States were Cambodia-0.1%, (2) Lao PDR-0.3%, (3) Malaysia-0.2%, (4) Myanmar-0.7%, (5) Thailand-0.1% and (5) Viet Nam-0.1%. July 2021 saw disasters affecting 95 per 100,000 people and displacing 15.7 per 100,000 people in the region. July 2021 also accounted for 16.6% of the disasters and almost half (49.72%) of damage costs reported for the current year.

Most of the disasters that occurred in July 2021 were floods (57.52%) and this is consistent with July of the previous year. July 2021 also accounted for a five-year average (2016-2020). July 2021 saw disasters (63.72%) occurred in Indonesia but these only comprised 13.32% of the total number of affected people for the month. The Philippines comprised 10.81% of the disasters for July but comprised 0.63% of the total number of affected people, largely due to the effects of the Southwest Monsoon with one instance being Ramirez Typhoon. The share of disaster-affected people by other ASEAN Member States were Cambodia-0.1%, (2) Lao PDR-0.3%, (3) Malaysia-0.2%, (4) Myanmar-0.7%, (5) Thailand-0.1% and (5) Viet Nam-0.1%. July 2021 saw disasters affecting 95 per 100,000 people and displacing 15.7 per 100,000 people in the region. July 2021 also accounted for 16.6% of the disasters and almost half (49.72%) of damage costs reported for the current year.

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A JOURNEY OF THE COLUMN:

IT’S MORE THAN JUST A NEWSLETTER

I have had the great privilege of serving as Editor in Chief of The Column since December 2016 and as this edition, Volume 75, marks the end of my tenure, I would like to reflect on The Column’s journey thus far.

The Column was first published in January 2015 under the stewardship of Mr Said Faisal, who led the AHA Centre as Executive Director. At that time, the AHA Centre needed to have a platform that could regularly update and inform partners about all issues relating to disaster management and humanitarian assistance in the ASEAN region, as well as a channel to communicate to the public about the activities of the AHA Centre.

I was pleased to take over as Editor in Chief for the 24th edition and although The Column was fulfilling its initial role, I felt that there was much more that could be achieved in order to get our important message across to a wider audience. The most obvious transformation was in the visual design – to make it more attractive, and most importantly to publish The Column in a web-version format. This was achieved with Volume 36 in March 2018 and it allowed readers to access The Column from their computers or cellphones. The public could also now subscribe to receive the monthly newsletter via email.

On top of that, I sought to ensure that we had a more diverse range of contributors, from AHA Centre staff and other experts and partners to academics and the AHA Centre Executive (ACE) Programme graduates. The Other Side section of The Column also regularly features profiles of people from various backgrounds who have shared the “other side” of their public persona. In the past few editions, the Other Side has featured ACE Programme alumni from all 10 ASEAN Member States.

The Column has become an important channel for the AHA Centre to communicate with stakeholders, partners and the general public about the vitally important role the Centre plays in disaster management and humanitarian issues in the region. As a knowledge product, The Column also provides the opportunity for AHA Centre staff, partners, academics and experts to contribute to the expansion of information on all matters relating to its work.

It has been six years since the first edition of The Column was released, and many activities and a great deal of information have been captured in its pages. As Editor in Chief, I have been a witness to what has been going on in the AHA Centre and in the region through its many informative articles.

As I prepare to leave the Centre this month, I feel emotional about also leaving The Column, where over the years I have got in touch with so many dedicated individuals, both professionals and volunteers, in formal meetings, informal gatherings and through social media. We could not have achieved what we have without their efforts and I would like to take the opportunity to thank them. I would also like to express my sincerest gratitude for the support provided by the Japan-ASEAN Integration Fund (JAIF) and EU-SAHA to The Column.

I hope, indeed I am sure, that The Column will continue to inform the AHA Centre’s partners and the wider public about all disaster-management and humanitarian issues in the region. I wish it and the team every success in the future.
One of the newly included ideas was iPITCH, an innovation-pitching competition aimed at promoting available innovations to solve the humanitarian logistics challenges of the ASEAN Member States and humanitarian communities in the ASEAN region. The idea for iPITCH originated from pitching competitions conducted by investors or technology companies for new and emerging start-ups. Similarly, the AHA Centre sought to use HELiX as an opportunity to select the best innovations in humanitarian logistics and introduce them to a broader audience of potential users and investors. iPITCH adopted three start-up stages of innovation – Ideation, Prototype and Scale-up – as categories in the competition. What made iPITCH unique was that the ideas submitted should answer challenges in the ASEAN region in terms of humanitarian logistics and supply-chain management.

The process of iPITCH started with a call for ideas from innovators in the ASEAN region and beyond. The AHA Centre then invited eight selected ideas to be presented in the Final Pitch on 25 May 2021. The innovators of the eight selected ideas came from academic and research institutions, humanitarian organisations and the private sector. On the panel of judges were representatives from the ASEAN Member States, the Government of Japan as a donor for the DELSA Phase II project, Angel Investment Network Indonesia (ANGIN) and the Temasek Foundation as supporting partners of HELiX, as well as the AHA Centre.

From the eight pitches, the competition was narrowed down to three ideas selected as winners in the Final Pitch. Fleet for Emergency from FleetHelp from Indonesia, a software engineering company based in Indonesia, won the Opal Award as the winner in the Ideation category. The team described Fleet for Emergency as an integrated platform that aims to effectively manage and maximise the speed of emergency fleet operations. The platform uses descriptive and predictive analysis to assist humanitarian organisations in managing and facilitating relief aid distribution.

Next, winning the Sapphire Award in the Prototype category, was the team from the Asian Institute of Management (AIM) from the Philippines, with their idea titled the Padayon Donation Matching App. Deriving from the team’s first-hand experience during the eruption of the Mount Taal volcano in the Philippines in January 2020, the application aims to help the management of donations by connecting donors with the deserving recipients during emergencies, in order to avoid discrepancies in donation distribution. This idea also won for the AIM the audience’s vote and the team took home the Diamond, or Community Choice, Award.

Last but not least was the Logistics Institute Asia-Pacific (TLIAP GO) team from the National University Singapore (NUS) with their idea THINKLog - Humanitarian Logistics Mode, which won the Ruby Award as the winner in the Scale-up category. Quoting from their description, ThinkLog is a board game designed as an expandable interactive learning framework for logistics and supply-chain management. As a learning framework, the game has been developed to cover different scenarios, concepts and challenges in logistics. The game aims to complement teaching and learning activities in classrooms and workshops by introducing supply-chain management concepts through role-playing and simulation.

The introduction of these innovative ideas will hopefully widen the options for the ASEAN Member States and humanitarian communities in the ASEAN region in solving their humanitarian logistics challenges, increase logistics preparedness and ease actual logistics operations during emergencies. In the end, the AHA Centre expects iPITCH to be a trigger for more discussions and collaboration to promote innovations in humanitarian logistics.

HELIX itself is not over yet. A virtual software-hacking competition titled AHHackathon will be held in October 2021 as the next item on the agenda to bring out more ideas and innovations to support humanitarian logistics in the region.

**iPITCH**

The concept of the Humanitarian Emergency Logistics and Innovation Expo (HELiX) did not come naturally to the AHA Centre. HELiX started as a part of the DELSA Phase II project – a continuation and expanded version of DELSA, a programme that has been implemented by the AHA Centre since 2012. Initially, the concept of HELiX was simply to provide a discussion forum for logistics experts in ASEAN. However, the AHA Centre saw an opportunity to expand HELiX into a marketplace for ideas to support the improvement of humanitarian logistics in the region, bringing in experts from both the commercial and non-commercial sectors. What began as a simple idea about a forum turned into the most ambitious virtual series of events conducted by the AHA Centre to date.
Following the adoption and implementation of the 2025 Work Plan, the AHA Centre conducted its mid-term review process from 21 to 26 July 2021. Carried out online, this mid-term review was geared towards promoting project performance, learning and evidence-based decision making and management. In particular, the review aimed to assess results achieved from January to June 2021.

Conducting any form of activity online has been a unique challenge since the COVID-19 pandemic struck last year. Not only is there “Zoom fatigue” whereby staff are worn out by too many virtual calls and meetings, there is also the fact that despite the comparative ease in setting up such meetings, technology can often fail. Some people lose their internet connections; some even lose electricity. Furthermore virtual mid-term reviews are limited to audio and visual cues, unlike in-person meetings where body language, tone of voice, pacing and gestures add an extra dimension to a speaker’s words. The entire process can lead to tedium in many cases. Nevertheless, the review with careful design and coordination among the Knowledge and Change Management (KCM), ICT and Resource Mobilisation (ResMob) teams, went ahead better than could be expected.

The mid-term review programme was separated into four half-day meetings in which all of the AHA Centre’s staff and senior management took part. Each meeting consisted of plenary and breakout room sessions. The breakout rooms were created based on the Work Plan’s priority programmes. As the AHA Centre has been implementing online project management and monitoring through Zoho since 2018, prior to the review the project team was asked to update its activity progress on that platform.

On the first day of the programme, using a problem tree analysis, the AHA Centre’s staff explored any delays in project implementation, their causes and drew lessons from the delays and provided suggestions for improved implementation to avoid further delays going forward and to ensure the achievement of the project objectives.

It also drew lessons and made recommendations for enhancing project implementation and performance on the second day. This session was the first time everyone was introduced and utilised a tool called a “transformation card deck”. The cards in the transformation deck acted as thought triggers, conversation starters and reflection framers. They helped tease out tacit knowledge, showcased staff experience and allowed for deep reflection. They could be used to design or co-design a project and facilitated support and learning from each phase throughout the project. Even though this tool is ideally used for face-to-face meetings, the AHA Centre’s staff were keen to discover how it could be used online. Both discussions on the problem tree and the transformation card deck were conducted using the Miro interactive virtual meeting tool, where participants could engage in mind mapping together.

Those two sessions led to the adjustment of the activity plan for July to December 2021. The KCM team presented the overall progress and projection for the next phase and provided their analysis on the possible completion rate by the end of 2021 so that the project team could decide on the number of activities and the timeline to achieve their intended targets.
AN INTERNSHIP STORY OF

YOHANES PAULUS

KNOWING IS BETTER THAN NOT KNOWING

By Yohanes Paulus

Before proceeding to the heart of the topic, it is proper that I introduce myself. My name is Yohanes Paulus, a graduate in International Relations from International University Liaison Indonesia (IULI). I was introduced to the field of disaster management in the form of a course taken during my studies back in 2018. Our class had the chance to visit the Indonesian National Disaster Management Authority (BNPB) building in Jalan Pramuka, Jakarta, on a field trip, during which we saw the AHA Centre’s Emergency Operations Centre (EOC) and the BNPB’s museum, and were introduced to the basics of disaster management.

Three years later and the world has changed so much since that visit. I was concerned that job opportunities would shrink during the COVID-19 pandemic, and initially I did not have any specific expectations about working in disaster management when I applied to the AHA Centre. I was delighted that my application was accepted, especially since it was not long after I graduated. Starting out as an intern, I wanted to obtain real work experience in an international setting, and to really learn in practice how international organisations work. The work was indeed very challenging but, in return, I achieved what I aimed for and much more.

In my work supporting the Humanitarian Emergency Logistics and Innovation Expo (HELiX) - held virtually in May 2021 – I discovered the complicated procedures and unique challenges in relation to connecting many disparate hosts and participants online. Technological know-how in conjunction with organisational and communication skills with fellow teammates and colleagues were the key. Having been involved in every step of the way, to see the event held successfully, with the constructive conversations and innovations that resulted from it, certainly was an unforgettable and rewarding experience.

More generally, I was also exposed to the workings of the AHA Centre and its DELSA network of warehouses for emergency supplies. I became aware of the scale at which the AHA Centre operates and the important role of its work, especially in these very uncertain times and no doubt well into the future, when humanitarian logistics and disaster responses will become increasingly important, especially in ASEAN. I saw how many of the lessons from HELiX, especially relating to clear and effective communications within organisations and the ability to efficiently manage time and tasks, are implemented on the ground. Most importantly, far from being overly focused and specialised, the experience gained from the internship also challenged me to be able to respond to any unexpected situations and needs, and to remain level-headed and alert at all times.

Complications can and do arise, and I made quite a few mistakes. Feeling intimidated or lacking confidence in one’s ability to handle the sheer scale of tasks is a normal reaction. The critical point here is not to let these difficulties prevent you from learning and adapting. Knowing is better than not knowing, and sometimes the only way to obtain knowledge is simply by doing, however imperfectly.

In all, I am honored that I was able to contribute constructively to the AHA Centre and its activities. I still have much to learn, and the experiences I gained during my time as an intern will certainly be a cherished part of my learning journey. I am extremely grateful for this opportunity, and I wish the best for the future of the AHA Centre, especially in its 10th anniversary year.

Written by: Yohanes Paulus, DELSA Intern, January to July 2021 | Photo Credit: AHA Centre
The Association of Southeast Asian Nations (ASEAN) was established on 8 August 1967. The Member States of the Association are Brunei Darussalam, Cambodia, Indonesia, Lao PDR, Malaysia, Myanmar, Philippines, Singapore, Thailand and Viet Nam. The ASEAN Secretariat is based in Jakarta, Indonesia. As set out in the ASEAN Declaration, the aims and purposes of ASEAN among others are to accelerate the economic growth, social progress, cultural development, to promote regional peace and stability as well as to improve active collaboration and cooperation.

The ASEAN Agreement on Disaster Management and Emergency Response (AADMER) is a legally-binding regional policy framework for cooperation, coordination, technical assistance and resource mobilisation in all aspects of disaster management in the 10 ASEAN Member States. The objective of AADMER is to provide an effective mechanism to achieve substantial reduction of disaster losses in lives and in social, economic and environmental assets, and to jointly respond to emergencies through concerted national efforts.

The AHA Centre is an inter-govermental organisation established on 17 November 2011, through the signing of the Agreement on the Establishment of the AHA Centre by ASEAN Foreign Ministers, witnessed by the ASEAN Heads of State / Government from 10 ASEAN Member States: Brunei Darussalam, Cambodia, Indonesia, Lao PDR, Malaysia, Myanmar, Philippines, Singapore, Thailand and Viet Nam. The Centre was set-up to facilitate the cooperation and coordination among ASEAN Member States and with the United Nations and international organisations for disaster management and emergency response in the ASEAN region.